

THE ICEBERG

A Tool for Guiding Systemic Thinking

EVENTS

What just happened?

React

PATTERNS/TRENDS

What trends have there been over time?

Anticipate

UNDERLYING STRUCTURES

*What has influenced the patterns?
What are the relationships between the parts?*

Design

MENTAL MODELS

*What assumptions, beliefs and values do people hold
about the system? What beliefs keep the system in place?*

Transform
